



Please connect me to the Internet

Company Name:.....

Full Name:.....

Address:.....

Telephone:..... Facsimile:.....

Invoice to be raised to: Company Individual (If Company, please state the Daltron Account Number)

Invoice to be debited to my credit card:
VISA AMEX MASTERCARD
Name:.....Card Number:.....Expiry Date:.....

Do you require this to be a standing arrangement: YES NO

Username: (Maximum 15 characters – lower case) _____
(Your email address will be Username@daltron.com.pg for example johns@daltron.com.pg)
Password: (Between 4 & 15 characters - lower case) _____

User Plans (all prices include VAT)

10 hour pack	unlimited	K33.00 inc VAT	Excess K3.85 per hour
20 hour pack	unlimited	K60.50 inc VAT	Excess K3.85 per hour
40 hour pack	unlimited	K84.70 inc VAT	Excess K3.85 per hour
Unlimited	100	K88.00 inc VAT	0.825 per Mb
Unlimited	200	K165.00 inc VAT	0.795 per Mb

I have enclosed my connection fee payment of K55.00 plus payment for the following frequent user plan: **K55.00**

- Monthly Plan (2 months prepayment) 2 X Pack.....:
- Additional Mailboxes (List password/s)
- Set-up.....Users @ K27.50:
- Monthly Rental.....Users @ K16.50 per month:
- Set-up on site by Daltron K110.00/ Set-up workshop K55:
- iPass- Annual Fee K88 (Requires Standing Credit Card Arrangement):

Total Enclosed

I understand that additional hours are charged at K3.85 (casual rate). Any hours that remain unused at the end of the month will not be credited for the next month. Pack sizes can be increased or decreased at anytime.

Signature:..... Date:.....

Office Use Only	
Cheque/Order No:	Rodopi Set-up:
Invoice No.:	Initial:
Date:	Date:
Registration No.:	Receipt No:

Terms & Conditions:

Daltron Electronics Ltd (Daltron) agrees to provide you with and allow you to use Daltron Internet services on the following terms and conditions of use (Terms & Conditions). By using the Internet services you will have acknowledged that you have read and agree to be bound by and comply with these Terms & Conditions.

1. **Duration.** The agreement will remain in force unless terminated by either party giving one month's notice to the other.
2. **Obligation of Daltron.** Daltron will provide the service, which will include an access telephone number, log in code and password, and any other information that is required to access the service.
3. **Rates and Charges.** The rates for the use of the service are published by Daltron, and may be changed at any time after 7 days notice has been given. You agree to pay in advance for the services based on a monthly invoicing system, invoices will be emailed and must be paid within 14 days of email date. Daltron reserves the right to suspend access to the service if payment has not been received. A reconnection fee will be imposed for services reconnected within 30 days of disconnection. Any excess hours used will be billed at the published casual rate.
Telephone support is available through our helpdesk. Daltron will provide the following service at no charge; confirmation of user name and password, confirmation account is active, supply key set up parameters and fax standard set-up instructions Charges will apply for all other support at a rate of K30.00 per 15 mins support time. We will advise if you are to be charged.
The rates contained in Daltron iPass Dialler Software are indicative of the hourly access rates, however we reserve the right to amend these due to exchange rate variations.
4. **Limitations of liabilities.**
 - 4.1 You acknowledge that Daltron will not be liable for damage or injury caused by the use of the internet services or arising out of any breach of any term, undertaking, warranty or representation relating to the internet services under this agreement or provided by Daltron, any of its employees, contractors or agents at any time elsewhere, including any indirect, special or consequential damage, whether foreseeable or not and whether or not such loss or damage derives from an act or omission which is negligent.
 - 4.2 Except as expressly provided under these Terms & Conditions, no warranty, condition, undertaking or term, express or implied, statutory or otherwise, as to the condition, quality, performance, merchantability or fitness for purpose of the internet services provided hereunder is given or assumed and all such warranties, conditions, undertakings and terms are thereby excluded.
 - 4.3 You acknowledge that Daltron shall not be liable for any special, incidental or consequential loss or damages arising from or as a result of any delay, omission or error in the use of the Internet services.
 - 4.4 You hereby indemnify and keep indemnified Daltron in respect of any loss or damage or proceeding brought against Daltron as a result of your use of the service.
 - 4.5 The Daltron technical support team undertakes the following polices when supporting the Daltron Global Roaming Service:
 - 4.5.1 We will not support customers unless they have an established working Daltron Connection before they leave Papua New Guinea;
 - 4.5.2 Cannot be responsible for reliability of other ISP networks and communication phone lines of other countries;
 - 4.5.3 Customers' hardware must be compatible with the telecommunications network of the country from which they are attempting access;
 - 4.5.4 Daltron cannot guarantee a connection outside of Papua New Guinea. Daltron will, however, make every effort reasonable effort to try and get you connected while in another country.
5. **Jurisdiction.** The laws in force from time to time in the Independent State of Papua New Guinea shall govern this agreement and each party hereto submits to the exclusive jurisdiction thereof.
6. **Force Majeure.** Daltron will not be liable for any delay or failure to perform its obligations if the failure or delay is due to Force Majeure.

Internet Setup Instructions – Windows'98:

1. Point mouse to “Internet Explorer” icon & press “Right hand button”
2. Select “Properties”
3. Under Menu option “General” should read: “http://www.daltron.com.pg”
4. Select “Connection” option. Ensure it has the following selections.
 - To change your settings directly, select one of these options.
 - **Connect to the Internet using modem** & Click on → **Settings**
 - Use the following Dialup Networking connection: → **Daltron**
 - Select “Properties”, check selections make sure it's okay.
 - Log on to this connection using the following information:
User: enter your username lower-case
Password: enter your password lower-caseSelect “Server Types” option. Ensure it has the following selections.
 - Type of Dial-Up Server: “PPP: Windows 95, Windows NT, Internet”
 - Advanced Options: **Enable Software compression**
 - Allowed network protocol: **TCP/IP**
 - Double Click **TCP/IP Setting**
 - Select “Server assigned IP address”
 - Select “Server assigned name server addresses”

 - **Use IP header compression**
 - **Use default gateway on remote network**
 - “Apply”, then “OK”.

5. Proxy server:

- Access the Internet using a proxy server should not be checked.

Click “OK”

6. Select “Programs” option. Ensure it has the following selections.
 - **Mail: Internet Mail**
 - **News: Internet Mail**
7. When all of the above is done then select “Apply” & “OK”

Double Click on “Internet Explorer” & select “Mail”, then “Read Mail”

Select “Tools”, “Accounts”, “Properties” then go to “General” & check for the following:

Mail Account: **can be any name you want to call it**

User Information: **can be any name you want to call it**

Name: **can be any name you want to call it**

E-mail Address: **your email address**

Reply Address: **your email address**

Select **Servers** & check for the following:

Outgoing mail (SMTP): **mail.daltron.com.pg**

Incoming mail (POP3): **mail.daltron.com.pg**

Incoming mail Server: **. Log on using**

Account Name: **username only not email address**

Password: **your password**

Select **Connection:**

Connection: **connect using my phone line**

When all of the above is done then select “Apply” & “OK”

Double Click on “My Computer”, then “Dial-up networking”
Double Click on “Daltron”
Select “Dial Properties” & ensure the following options are selected

1. **Default Location**
 2. **Papua New Guinea (675)**
 3. **This location**
 4. **. Tone Dialling**
 5. Ensure that the Phone Number “1883111” is displayed at the bottom of this same screen.
- *****

Double Click on “Outlook Express”
Select “Tools”, then “Accounts”
Highlight your “Mail Account Name” & select “Properties”
Check to ensure that the following selection is correct.

1. Under “General”:
 - (i) **Email Address:** type here your actual email address
 - (ii) **Reply Address:** same as above
 2. Under “Servers”:
 - (i) **Outgoing mail (SMTP):** type here “mail.daltron.com.pg”
 - (ii) **Incoming mail (POP3):** same as above
 - (iii) **Incoming mail server:** . **Log in using**
 - (iv) **Account name:** type here your **username NOT your email address**
 3. Under “Connection”:
 - . **connect using my phone line**
 4. Under “Advanced”:
 - (i) **Delivery:** **Leave a copy of message on server**
NB: You only put a check here if you wish to leave a copy of your message on the Daltron Server.
- Choose “Apply”, “OK”, “Close”
Press <F5> Key to Check for any new messages or choose “Send & Receive” option.
- *****

NB: If any of the above options do not appear on your screen display, next skip that and
continue on to the next.

Instructions – Setting up “Netscape” Internet Connection:

1. Double Click on “Netscape Communicator” icon
 2. Select “Message Center” option
 3. Select “Edit”, “Mail Server Properties”
 4. Go to “Identity” & make sure of:
 - (i) Email address: username@daltron.com.pg
 5. Go to “Mail Server” & check for:
 - (i) Mail Server user name: your username/account name
 - (ii) Outgoing mail (SMTP) server: mail.daltron.com.pg
 - (iii) Incoming mail server: mail.daltron.com.pg
 - (iv) Mail server type: POP3
 6. Go to “Advanced”, “Proxies” & check for:
 - (i) Proxy Server information:
 - . Manual proxy configuration
 - (ii) Click once on “View” & ensure that HTTP has the following.
No Address of proxy server to use and No Port number. They should be disabled
 7. Click OK! OK!
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